RESUME

Oliver Kaka Maganga

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Career Objective

Tech-savvy and people-oriented IT student at JKUAT. Eager to apply my technical skills, customer service aptitude, and enthusiasm for digital education to support school onboarding, training, and feedback collection.

Education

Kenya Certificate of Secondary education (KCSE)

Chavakali High School Attained a grade of A-Completed in 2023

Bachelor of Science in Information Technology

Jomo Kenyatta University of Agriculture and Technology (JKUAT)

Expected Graduation: September, 2028

Key Skills

- Strong communication and interpersonal skills
- Technical troubleshooting and software usability
- Basic web development (HTML, CSS, JavaScript)
- Proficient in MS Office, Google Workspace
- Programming languages (Python, C programming language)
- · Data collection and user feedback analysis
- Customer support and client onboarding

Certifications and digital credentials

- IBM Cloud Computing Fundamentals
- IBM Enterprise Design Thinking Practitioner
- Cisco Introduction to Data Science
- Cisco Introduction to Cyber Security